

Pet Spa and Resort

Where Your Pet Will Feel Right At Home!

PET PARENT INFORMATION					
Name:					
Address:					
—		□ Mobile □ Home □ Work □ Other			
Phone Numbe	r(s):	$\square Mobile \square Home \square Work \square Other $			
		\Box Mobile \Box Home \Box Work \Box Other			
Email:					

EMERGENCY CONTACT				
Name:	Relationship:			
	□ Mobile □ Home □ Work □ Other			
Emerg Number(s):	$\square \text{ Mobile } \square \text{ Home } \square \text{ Work } \square \text{ Other } _$			

	VETERINARIAN	
Name:	Vet Phone:	

EMERGENCY VET CARE	
IN CASE OF A MEDICAL EMERGENCY WE WILL TRANSPORT YOUR PET TO SIXTH STREET VET.	PLEASE INITIAL
**All costs associated with veterinary care will be billed directly	

	ALTERNATE PICKUP PA	RTIES	
Name of Person(s) allowed to pick up pet		Telephone Number(s):	

Pet Parent Name (if multiple pets)_____

PET INFORMATION							
	One pet per form						
Name:						X D	log
Breed:			Color:			Weight:	
Gender:	\Box M \Box F	Spayed/ Neu	tered?		No	Bites?	□ Yes □ No
Birthdate:			Flea Pro	ev Type:			

PET HEALTH RECORDS						
Vaccination records must	t be provided p	rior to ser	vices			
Bordetella Expiration:			DHPP Expiration:			
Rabies Expiration:			Fecal Exam:			
Current heartworm			Other Medication?			
preventative used:			Dosage/Frequency?:			
	0	□ Yes				
Any health conditions/co	ncerns?	🗆 No				
		□ Yes				
Any allergies? If yes, ple	ase describe.	🗆 No				
Does your dog have any "old" injuries		□ Yes				
or medical conditions that we should be aware of?		🗆 No				
Are there any restrictions that should		□ Yes				
be placed on your dog's a		🗆 No				
Are there any areas on your dog's		□ Yes				
body that he/she does not touched?	t like to be	□ No				
Is your dog a rescue, do y	you have any	□ Yes				
history on your dog?		\square No				
Has your dog been abused by anyone as far as you are aware?						
		\square No				
Is your dog house trained?		□ Yes				
		\Box No				

Pet Parent Name (if multiple pets)_____

FEEDING INSTRUCTIONS							
Please bring food/treats in a ziplock bag (amount correspondent to length of stay)							
Type of food you	🗆 Can Food	Amount of food	A.M.				
will bring for	🗆 Dry Food		P.M.				
your pet:		frequency:	Other:				
Does your pet have food allergies?:	□ Yes □ No		May we offer kennel treats to your pet?	□ Yes □ No			
May we feed Pro- Biotics to your dog, to help prevent stomach upsets?			□ Yes □ No				
Any other information feeding time e.g is you food aggressive etc?		Yes No					

DOG PERSONALITY PROFILE					
Please check all that apply and provide details to help us get to know your pet					
□ Likes to chew on items	□ Shares nicely with other pets				
□ Digs holes	□ Does not share nicely with other pets				
□ Has tunneled under a fence	\Box Aggressive with strangers \Box Has socialized with				
□ Has jumped over a fence (how high?)	a group of other pets (how did he/she react)				
□ Barks a lot (what provokes him/her?)	□ Is dominate				
	□ Is submissive				
□ Gets scared by unfamiliar noises (please explain)	□ Is aggressive with people				
	\Box Is aggressive with other pets				
\Box Is scared of thunderstorms (what tends to help?)	□ Is aggressive with meal/food/treats				
□ Fears or dislikes certain men, women or children. (Please explain)	☐ Has a problem with a certain type of pet, size, breed or gender. (Please explain)				
□ Prefers a particular type of toy (explain)	☐ Has a fondness or interest in a particular breed, size, or gender of other pet (Please explain)				
Other information about your dog's personality you would like to share:					



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Services Agreement

Every client is required to read and sign this Agreement prior to services performed.

This is a Contract between Family Farms Pet Spa & Resort and the pet owner whose signature appears below (hereinafter call "Owner") for services for _________ and any and all additional pets subsequently acquired by Owner (hereinafter called "Pet" or "Pet(s)).

PET(S) AND STAFF SAFETY

VACCINATIONS: Your Pet(s) safety is of the utmost importance at Family Farms Pet Spa & Resort. We require a current copy of your Pet(s)s' vaccination records. Rabies vaccination is required annually by the State of Florida. DHLP-Parvo & Bordetella (Kennel Cough) are required for the protection of your Pet(s). Owner specifically represents to Family Farms Pet Spa & Resort that Pet(s) has not been exposed to rabies or distemper within a thirty day period prior to services.

PARASITES: Pets are checked for external parasites (fleas/ticks) upon check-in to our facility. If any external parasites are found they will be treated accordingly and Owner will be responsible for treatment expenses.

BEHAVIOR, ILLNESS AND/OR INJURIES AND VETERINARIAN CARE: If Pet(s) becomes ill or if Pet(s) behavior is endangering itself, humans or other animals, Family Farms Pet Spa & Resort, in its sole discretion, may engage the services of a veterinarian. All attempts will be made to contact the Owner of the Pet(s) first, followed by the designated emergency contact. However, in the event of an extreme emergency, the well being of the Pet(s) comes first. The undersigned Owner hereby gives the veterinarian complete authority to treat Pet(s) in whatever manner is deemed necessary. Owner will be responsible for all veterinary charges upon release of the Pet(s). Owner also gives full authority for the treating veterinarian and their associates to discuss with Family Farms Pet Spa & Resort any aspect of any illness or injury that Family Farms Pet Spa & Resort has presented for treatment.

REFUSAL OF SERVICE / AGGRESSIVE PETS: Family Farms Pet Spa and Resort has the right to alter or cease service in the event of safety concerns for either the Pet(s) or staff due to aggressive behavior, or if our staff determines it is in Pet(s) best interest.

KENNEL SHARING: If Pet is sharing a kennel suite or run with another Pet from the same immediate family, and there are any behavior issues or incidents that endanger either the Pet(s) or Family Farms Pet Spa & Resort staff, Family Farms Pet Spa & Resort reserves the right to separate Pet(s) into individual kennel suites and Owner agrees to pay for the cost of the additional kennel suite for the duration of the stay.

PET(S) HEALTH CONDITIONS:

ALLERGIES AND SENSITIVITIES: It is Owners responsibility to advise us of any allergies, sensitivities, or pre-existing medical conditions so we can avoid aggravating these situations. We understand some Pet(s) are sensitive to certain grooming procedures such as nail trimming and/or ear cleaning and it is not our intent to cause your Pet(s) discomfort, so although these are routine procedures normally performed for the wellbeing of the Pet(s), we will not continue with any grooming procedure that will cause pain, discomfort to the Pet(s) or harm staff members. We reserve the right to alter or cease any service in the event our staff determines it is in your pet's best interest or your Pet displays aggressive behavior. Sometimes, for more sensitive pets, these procedures are best left to the care of a veterinarian.

SENIOR AND/OR DISABLED PETS: Any service which takes place with or on an elderly or frail pet(s) is conducted at your risk. Please be sure to notify us of any health conditions that might make your Pet(s) uncomfortable during the boarding or grooming procedures.

RESONABLE CARE

INHERENT RISKS: Family Farms Pet Spa & Resort shall exercise reasonable care for Pet(s) delivered by Owner to our facility for grooming and boarding. However, due to the social nature of our facility, there are some inherent risks. These risks may include, but are not limited to: transfer of communicable diseases such as Canine Papilloma virus (Puppy Warts) & Canine Cough. Injuries may include, but are not limited to: broken nails, sore feet, puncture wounds, abrasions and cuts. These injuries are generally benign and can usually be managed by our staff or at home. In some cases, veterinary care may be required.

EQUIPMENT: If it is necessary for the safety of the Pet(s) and the staff, leashes, muzzles, elastic collars, slings, straps etc. will be humanely used and are acceptable.

PROPERTY DAMAGE

Owner agrees to be financially responsible for property damaged by Pet(s) such as but not limited to, chewed trim, pet door flaps, etc. Reasonable costs for damage will be payable upon checkout of Pet(s).

PHOTO RELEASE

Owner authorizes Family Farms Pet Spa & Resort to use photos of their Pet(s) while participating in Kennel activities, on its website, social media page and other promotional materials.

PAYMENT

Payment is expected for services at the time of checkout. Owner agrees to pay the rate for boarding and/or grooming in effect on the date Pet(s) is checked in at Family Farms Pet Spa & Resort. Owner understands there is a \$30 non sufficient funds/returned check charge and may be placed on a cash only basis thereafter.

CANCELLATIONS

Family Farms Pet Spa and Resort must be notified at least 24 hours prior to the scheduled appointment of any cancellations. This allows us time to try to book a replacement for your vacated appointment. Owner agrees to pay the cancellation fee in effect if 24 hour cancellation notice is not provided.

Owner releases Family Farms Pet Spa and Resort, its agents, officers, sub-contractors, and employees from any and all liabilities, financial, and otherwise, for injuries to Owner, Owner's Pet(s), or any other property of Owner, which arise in any way from services and/or products provided by or as a consequence of Owner's association with Family Farms Pet Spa and Resort including, but not limited to, veterinarian bills.

Owner assumes all liabilities, financial and otherwise, for the behavior and health of their Pet(s). In consideration of the services rendered by Family Farms Pet Spa and Resort, Owner waives any and all claims, actions or demands of any nature, foreseen or unforeseen, against Family Farms Pet Spa and Resort relating to the care, control, health, and/or safety of Owners Pet(s) arising during services performed by Family Farms Pet Spa and Resort. It is expressly agreed by Owner that Family Farms Pet Spa & Resort's liability shall in no event exceed fair market value for the Pet.

Owner indicates that he or she has read and accepted all policies listed in this agreement as well as Family Farms Pet Spa & Resort Schedule of Services and Fees which will be made available upon request.

I, the undersigned am the legal owner and/or caregiver of Pet(s) and have read, understand and agree to the above terms and my rights and obligations for services of my Pet(s) at Family Farms Pet Spa and Resort.

This contract contains the entire agreement between the parties and will automatically apply to any and all additional pets acquired by Owner. It can only be terminated in writing when signed and dated by both parties.

Signed: Printed Name:	Date:
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